1. Information and Communication Technology (ICT) is a key enabler for achieving many of the outcomes that the Queensland Government targets in *Toward Q2: Tomorrow’s Queensland*; in responding to the *Right to Information* report; and enhancing service delivery and engagement of the population into the future. It is therefore important that ICT investment, governance and practices are operating as effectively as possible and driving the maximum value from those investments. It is also likely that innovation delivered through new technologies will allow the Government to achieve outcomes that have been elusive in the past.
2. It is to address the above issues that *“Toward Q2 through ICT”,* has been developed as a strategy for whole-of-Government ICT 2009-2014. *“Toward Q2 through ICT”* acknowledges that we can drive better performance in service delivery, both to citizens and internally within government, by improving our utilisation of the existing information and communication technology investment and by driving efficiencies in new investment.
3. *“Toward Q2 through ICT”* outlines the Queensland Government’s ICT priorities for the next five years to help create more accessible, efficient and effective services for the benefit of all Queenslanders.
4. This whole-of-Government Strategy focuses on four areas:
   * *Accessible Government* – Delivering easy to access, customer-centric services and information for all Queenslanders through ICT innovation, and using ICT to develop new ways for Queenslanders to engage with Government and services offered by Government.
   * *Efficient Government* – adopting a “one-government” ICT approach across government agencies to improve service delivery and information access, and reduce the cost of government operations.
   * *Effective Government* – supporting front-line service delivery through strong leadership in whole-of-Government ICT directions, successful ICT governance and early engagement with industry.
   * *A Strong Industry/Government Partnership* – developing a mature industry/Government relationship where ICT is deployed to help solve contemporary challenges facing Queensland and to deliver efficiencies to the Queensland taxpayer.
5. Cabinet approved the *Toward Q2 through ICT* Strategy and Implementation Plan for public release.
6. *Attachments*

* [*Toward Q2 through ICT”* – The Queensland Government’s strategy for ICT (2009-2014)](Attachments/Strategy%20for%20ICT.pdf)
* [*Toward Q2 through ICT”* – Implementation Plan](Attachments/Implementation%20Plan.pdf)